SUPPORT ADVANTAGE PROGRAM EXCLUSIONS

The following products are excluded from the reduction in Maintenance fees under the Support Advantage Program.

- ✓ Automation Solutions
- ✓ Business Intelligence
- ✓ Avalara Connector
- ✓ Bank Drivers
- ✓ Business Intelligence (v3+)
- ✓ CEBOS (a.k.a. QMS)
- ✓ Cloud
- ✓ Cloud EDI
- ✓ Cognos (including ReportNet)
- ✓ Country Packages
- ✓ Custom Learning Portal
- ✓ Demand Management
- ✓ DSCP (a.k.a. DynaSys)
- ✓ DynaSys (a.k.a. Demand and Supply Chain Planning)
- ✓ Enterprise Asset Management (QAD and FBO systems offerings)
- ✓ ICT
- ✓ Knowledge Manager
- ✓ All Localizations except Chinese Accounting, European Accounting, Brazilian Business Practices and South American Business Practices
- ✓ Mobile Field Service (for releases prior to v3.1)
- ✓ On Demand
- ✓ Progress (everything but Tools and Database)
- ✓ QMS (a.k.a. CEBOS)
- ✓ QSYNC-CP
- ✓ Reseller / Third Party Products
- ✓ Source Code
- ✓ Sterling Commerce Offerings (Gentran)
- ✓ Supply Visualization / Supplier Portal
- ✓ Transportation Management (QAD and Precision offerings)
- ✓ Validation Kit